



1015 Indian Trails Road, Carleton, MI 48117
Phone: (734) 654-6420 Fax: (734) 654-2795

2012 Custom Order Terms & Conditions

- **Orders for all seed impatiens trays and all 28-trays must be placed by January 14, 2012.**
- **Orders for 18-trays and Instacolor trays must be placed at least 10 weeks prior to scheduled ready/ship date; however, please be aware that availability of certain varieties may be limited if ordered after January 14, 2012.**
- Minimum flat requirements are 50 per variety color per scheduled ready/ship date for all seed impatiens trays and all 28-trays.
- Minimum flat requirements are 4 per variety color per scheduled ready/ship date for all 18 trays and Instacolor Trays.
- A 20% deposit is required prior to order processing unless alternative arrangements have been made.
- Orders will not be processed until we receive:
 - A purchase order number and/or a hard copy of the original order
 - A signed copy of the custom order contract
 - The appropriate deposit
- Custom orders may be scheduled to be ready/ship between the dates of April 24, 2012 (Week 17) to June 26, 2012 (Week 26).
- We will not accept any cancellations and/or changes after the crops have been started.
- To accommodate growing variables, we guarantee all orders within +/- 5% of the quantity ordered.
- In the case there is an error or problem with the plant material that causes the material to not ship as scheduled due to the fault of Four Star Greenhouse Inc., the customer will not be responsible for that plant material.
- There will be a \$0.25 per unit surcharge for each unit that has not shipped by 14 days past its scheduled ready/ship date. Please plan ready/ship dates as accurately as possible to avoid this surcharge.
- If any customer fails to take their material by the scheduled ready/ship date, we reserve the right to decline custom orders in future years.