



1015 Indian Trail Road, Carleton, MI 48117  
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## Spring 2010 Custom Order Terms & Conditions

- **All orders for 28-trays must be placed by January 15, 2010.**
- **All orders for 18-trays and Instacolor trays must be placed at least 6 weeks prior to scheduled ready/ship date.**
- Minimum flat requirements are 50 per variety color per scheduled ready/ship date for all 28 trays.
- Minimum flat requirements are 10 per variety color per scheduled ready/ship date for all 18 trays and Instacolor Trays.
- Orders will not be processed until we receive:
  - A purchase order number and/or a hard copy of the original order
  - A signed copy of the custom order contract
  - The 20% deposit is required prior to the order being processed and crop planting
- Custom orders may be scheduled to be ready/ship between the dates of April 30, 2010 (Week 17) to June 25, 2010 (Week 25).
- We will not accept any cancellations and/or changes after the crops have been started.
- To accommodate growing variables, we guarantee all orders within +/- 5% of the quantity ordered.
- In the case there is an error or problem with the plant material that causes the material to not ship as scheduled due to the fault of Four Star Greenhouse Inc., the customer will not be responsible for that plant material.
- There will be a \$0.25 per unit surcharge for each unit that has not shipped by 14 days past its scheduled ready/ship date. Please plan ready/ship dates as accurately as possible to avoid this surcharge.
- If any customer fails to take their material by the scheduled ready/ship date, we reserve the right to decline custom orders in future years.